

Service Bulletin No 63: False Positive Virus Message with Colortrac Downloads



1. Colortrac products affected: All

2. **Issue:** It has been reported that on occasion software updates downloaded from the Colortrac website can trigger a virus warning. This is a false positive - no virus exists.

While we wish to inform you of this, if presented with a virus warning please take the necessary precautions to confirm that no virus exists.

While Colortrac takes every precaution to ensure that our downloads are virus free it is the responsibility of those downloading files to ensure that they are virus free.

